

# Connect to eduroam on Android

Follow these instructions to connect your Android device to the eduroam network.

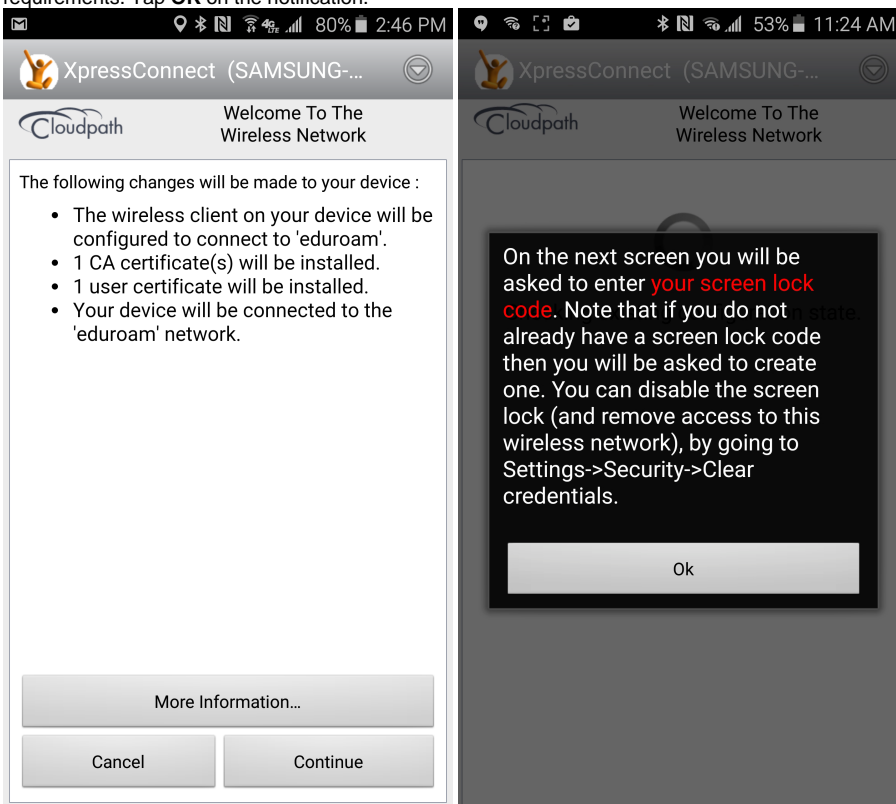
If you have trouble following the instructions or connecting to the wireless network, please [contact the ITS Service Desk](#) for direct assistance.

## Instructions Apply To:

Devices
<ul style="list-style-type: none"><li>• Android phones and tablets</li></ul>
Operating System Versions
<ul style="list-style-type: none"><li>• Android 4.0 and above</li></ul>

## Step-by-step guide

1. Install the **Cloudpath (formerly XpressConnect)** app from the [Google Play Store](#). Do not open the app after installation.
2. Make sure that WiFi is turned on. Select **UNCA\_Setup** from the list of available wireless networks.
3. UNCA\_Setup may open a "Sign-in to network" page in your native browser application. If this happens, close the page, open your default /preferred browser, and navigate to <https://wifi.unca.edu>. Agree to the *Acceptable Use Policies* and tap **Start**.
4. Select **Students, Faculty and Staff** on the *University Affiliation* page.
5. Enter your UNC Asheville credentials and tap **Log In**.
6. Select **eduroam** for Wireless Access Type. Agree to the *eduroam Acceptable Use Policy* and tap **Continue**.
7. Tap **Step 2** to configure your device. The Cloudpath app will open and advise of the changes that will be made to your device in order to connect to the eduroam network. Tap **Continue**. You will then be presented with a message with information about secure lock screen requirements. Tap **OK** on the notification.



8. If you already have a secure screen lock in place, you will be prompted to enter your PIN/pattern/fingerprint as configured. If not, you will be prompted to set a secure screen lock. Once secure screen lock is configured, you will be returned to the Cloudpath app, which will connect your device to the eduroam network.
9. Once connected, you will see **Congratulations! Your device is now configured to use this network**. Your IP address is displayed at the bottom of the screen. Tap **Done** to close the application. You should now have full internet access via the eduroam network, and your device will connect to eduroam automatically whenever you are in range of the network. The security certificate issued will be valid for one (1) year, at which time you will need to re-enroll your device. **Please note:** secure screen lock must remain enabled on your device and the Cloudpath app must be installed in order for you to connect to the eduroam network. If you disable the secure screen lock or uninstall the Cloudpath app after successfully connecting to the network, your connection will remain up only until it is lost but will not reconnect. If you lose the connection (e.g., by going out of range, turning your WiFi off, or rebooting your device) you will not be able to reconnect without first "forgetting" the eduroam connection, reconnecting to UNCA\_Setup, and completing the enrollment process in its entirety.

Related articles

## Content by label

There is no content with the specified labels

